TOOL
Provider Profile Cards
Ontario Health Teams (OHTs) are being asked to engage health and social service partners across the care continuum in the development and implementation of their strategies. While integration initiatives may begin at the leadership level, the more points of integration between and within organizations, the better the experience of integration will be for patients, families and caregivers.

The Provider Profile Cards tool helps gather and share information from front-line service providers across different organizations and roles. This tool pairs nicely with an in-person session where providers are given the opportunity to reinforce and/or make new connections between others who serve the same population. Having a physical representation of all the connections made between providers is a powerful and useful tool for teams trying to better integrate care around a priority population!

We’ve used this tool for providers serving people with mental health issues, but it can be adapted for any population. For more information or support in bringing a front-line provider session to life, send us a note at www.healthcommons.ca/contact.
IN A NUTSHELL

*Integrated systems are created when there are more points of contact, relationships and connections between and across organizations/sectors. Helping frontline staff begin to build relationships across sectors is an important goal for Ontario Health Teams.*

**What does this tool help you do?**

This tool allows you to collect, organize, and share back information about the people who are at the front lines of care, a great starting point for building peer-to-peer relationships.
ABOUT THIS TOOL

What was the tool developed for?

Partnering with an Ontario Health Team, we hosted a front-line engagement session for providers who serve clients who use substances. Promoting peer-to-peer relationships across organizations is key to integrating systems, which was one goal of the session.

How did we use it?

Our goal was to lay the foundation for new relationships between providers who serve the same clients. In advance of the session, we asked providers to complete a short survey about themselves and compiled the results into profile cards. During the session, we displayed these cards to promote interaction between staff. We also took photos of staff to add to the cards for easier recognition. After the session, we compiled a staff directory and shared with providers to encourage engagement among those who attended the session. We asked for consent before sharing any information or photos.
HOW YOU CAN USE THIS TOOL

- **Edit the information** on the profile cards to make them your own.

- **Share with providers** in a way that works best for them. Compile the slides into a booklet or create a digital list on your website.

- **Use as a way to engage** with other groups you wish to involve in your OHT like patients/clients and caregivers.

CONTACT US
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I prefer to be contacted by: E-mail

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My Profile Photo

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My Service or Department

workmail@email.ca
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