

TOOL

Provider Profile Cards



HEALTH
COMMONS
SOLUTIONS
LAB

NOTES FOR ONTARIO HEALTH TEAMS

Relevant for Teams in:



Year 1 Implementation

Priority Population:

- Mental Health

Connecting to RISE:

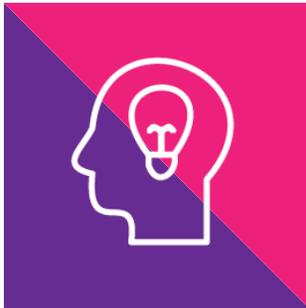
- [Building Block 6](#): Leadership, accountability and governance (Domain 47 - Proactive provider engagement)

Ontario Health Teams (OHTs) are being asked to engage health and social service partners across the care continuum in the development and implementation of their strategies. While integration initiatives may begin at the leadership level, the more points of integration between and within organizations, the better the experience of integration will be for patients, families and caregivers.

The **Provider Profile Cards tool** helps gather and share information from front-line service providers across different organizations and roles. This tool pairs nicely with an in-person session where providers are given the opportunity to reinforce and/or make new connections between others who serve the same population. Having a physical representation of all the connections made between providers is a powerful and useful tool for teams trying to better integrate care around a priority population!

We've used this tool for providers serving people with mental health issues, but it can be adapted for any population. **For more information or support in bringing a front-line provider session to life**, send us a note at www.healthcommons.ca/contact.

IN A NUTSHELL



Integrated systems are created when there are more points of contact, relationships and connections between and across organizations/sectors. Helping frontline staff begin to build relationships across sectors is an important goal for Ontario Health Teams.

What does this tool help you do?

This tool allows you to collect, organize, and share back information about the people who are at the front lines of care, a great starting point for building peer-to-peer relationships.

ABOUT THIS TOOL



What was the tool developed for?

Partnering with an Ontario Health Team, we hosted a front-line engagement session for providers who serve clients who use substances. Promoting peer-to-peer relationships across organizations is key to integrating systems, which was one goal of the session.



How did we use it?

Our goal was to lay the foundation for new relationships between providers who serve the same clients. In advance of the session, we asked providers to complete a short survey about themselves and compiled the results into profile cards. During the session, we displayed these cards to promote interaction between staff. We also took photos of staff to add to the cards for easier recognition. After the session, we compiled a staff directory and shared with providers to encourage engagement among those who attended the session. We asked for consent before sharing any information or photos.

HOW YOU CAN USE THIS TOOL



Edit the information on the profile cards to make them your own.



Share with providers in a way that works best for them. Compile the slides into a booklet or create a digital list on your website.



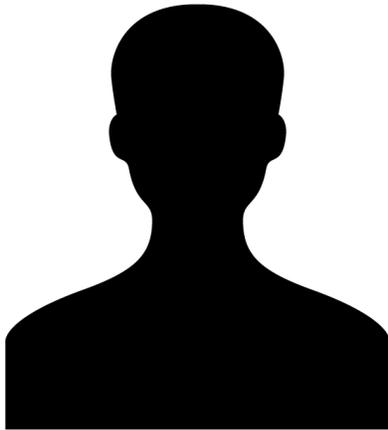
Use as a way to engage with other groups you wish to involve in your OHT like patients/clients and caregivers.



CONTACT US
@ www.healthcommons.ca/contact

TOOL
Provider Profile
Cards

Ella Sanchez



FUN FACT: If you know me,
you'll know I love:
My dog and my family.

Withdrawal Management Centre *Counselling*

Ella.Sanchez@withdrawalmanagementcentre.ca
416-755-4591 x 2001

I prefer to be contacted by: E-mail

**Here's what I hope to SHARE with others
about my organization:** My organization has a
free drop-in art class on Wednesday afternoons.

First Name, Last Name

My Profile Photo

My Organization Name
My Service or Department

workmail@email.ca
work phone

I prefer to be contacted by: Phone or E-mail

**Here's what I hope to SHARE with others
about my organization:**

FUN FACT: If you know me,
you'll know I love: