

Ministry of Health

Ontario Health

Ontario Health Teams Virtual Engagement Series

OHT Year End Update

Friday, April 8, 2022



Ontario
Health

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Today's Webinar: Agenda

AGENDA

01

Remarks:
The Hon. Christine Elliott,
Deputy Premier and Minister
of Health

Mel Fraser, Associate Deputy
Minister of Health Services

02

Celebrating Successes
and Demonstrating Our
Commitment to your
Ongoing Success

Speakers:
Betty-Lou Kristy
Amy Olmstead
Dr. Sacha Bhatia

03

Moderated OHT Panel

Speakers:
Dr. Sohal Goyal
Dr. Kim Morrison
Henry Wall
Anne Wojtak

04

Close-out and Key
Takeaways

Advancing Provincial Coverage of OHTs and Supporting OHT Progress

There are **51** approved OHTs across the province. At maturity, these teams will care for **95%** of Ontarians.

15 in West	14 in Central	13 in East	5 in Toronto	2 in North West	2 in North East
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These 51 OHTs are made up of partnerships across **1000+** care providers.

The ministry and Ontario Health will continue to work with local providers to advance OHT coverage, with particular focus in Northern Ontario, to ensure OHTs are established in a way that reflects the unique needs of all of Ontario's population.

The ministry has invited teams in Northern Ontario, including an Indigenous-led health team, to full application and is currently reviewing these applications.



OHTs are **the** vehicle for integrated care in Ontario, poised to continue to lead local system transformation. Learnings to date will support OHT advancement and bring about greater consistency and accelerate OHT impact across the Quadruple Aim.

Successes, Supports, Tools and Guidance to Date

Patient Partnership, Community Engagement



In September 2021, the Minister's Patient and Family Advisory Council issued a declaration of values for Ontario that sets the standard for patient, family and caregiver expectations of Ontario's health system, including Ontario Health Teams.

Defined Patient Pop Towards Population Health Management and Equity



OHTs are gaining population health management capacity through coaching, data packages, and the Data Supports Guidance Document. They are building population segmentation approaches to move beyond one-size-fits-all models of care.

OHTs have focused strategies to improve care for equity-deserving populations (especially where highlighted through COVID).

Patient Care and Experience and Service Delivery



OHTs led local pandemic response, answering the call to partner with Public Health Units to lead vaccine roll out.

OHT integration has been a priority in design and implementation of the Health Care Navigation Service. OHTs will continue to be engaged and involved in the governance and co-design of the HCNS as it evolves.

Successes, Supports, Tools and Guidance to Date

Performance Measurement, Quality Improvement, and Continuous Learning



Through the development of annual Collaborative Quality Improvement Plans, OHTs are aligning efforts across partners to establish collaborative quality improvement initiatives and improve care for their populations.

Leadership, Accountability and Governance



All OHTs have developed and implemented Collaborative Decision-Making Arrangements (CDMAs) to guide planning, operations, and decision-making. CDMAs have been instrumental in building trust, establishing a unified vision and goals, and supporting progress toward shared accountability as a collective.

Digital Health and Information Sharing



Over \$81M in digital health and virtual care funding was made available to OHTs during FY2021-2022, we expect similar types of opportunities to be available again in FY2022-2023.

OHT Health Information Management Plans completed by Cohort 1 and 2 OHTs supporting cross-organizational privacy, data and information planning.

Looking Ahead

Leadership,
Accountability and
Governance



Governance

The ministry and Ontario Health are planning to release guidance and direction on OHT governance in Fall 2022 that will be grounded in the principles of accountability, representation and transparency. Developments in OHT governance, among other topics, will inform the future trajectory toward legal designation of OHTs under the *Connecting Care Act, 2019*.

In-Scope Services



In Scope Services

Primary care remains foundational to OHT success and should be a driver of OHT activities and structures.

- Models are emerging that support primary care and physician involvement at OHT decision-making tables, including physician associations, primary care councils, etc. The ministry and OH are assessing these models to determine how to capture and spread their most successful elements.
- The new Physician Services Agreement expands Managed Entry to allow more physicians into the Family Health Organization model. Managed Entry now includes a prioritized stream for those involved in ministry priority activities, like OHTs. A process is in development to support a sustained connection between newly entered physicians and their OHTs.

A number of OHTs will be selected to implement Leading Projects to advance new models of home care. New **home and community care** legislation and regulations that will be proclaimed on May 1, 2022 and guidance for home care will inform OHT planning in 2022.

Looking Ahead

Patient Care and Experience and Service Delivery



Patient Care and Experience and Service Delivery

The ministry reaffirms its commitment, with the support of OH, to prioritize new service funding or service expansion through OHTs where appropriate. To that end:

- A recently launched demonstration project will test and assess opportunities to integrate service delivery for **heart failure** patients. All approved demonstration projects are expected to offer non-acute services through a collaboration of acute care, primary care and community care providers.
- Significant local expansion of **community services** funded by OH, if funding is available, will require OHT input into how that expansion aligns with OHT planning.

Mental health and addictions care, a clear area of focus for OHTs, presents to the ministry and OH an opportunity for pathway implementation and future standardization.

Digital Health and Information Sharing



Digital Health and Information Sharing

Amendments sought through the *Personal Health Information Protection Act* to improve the sharing of personal health information among health service providers within OHTs. This amendment will help OHTs in their planning, analysis and population health management.

OHTs can expect an update to the Digital Health Playbook and provision of stronger direction, funding and supports to further drive the digital health and information management maturity of OHTs.

OHT Panel

Speakers:

Dr. Sohal Goyal, Mississauga Health OHT

Dr. Kim Morrison, Frontenac Lennox and Addington OHT

Henry Wall, All Nations Health Partners OHT

Anne Wojtak, East Toronto Health Partners OHT