

**Provincial Learning and Improvement Forum (OHT Forum) – Day 2 Agenda**  
(Last updated 20 February 2020)

Time	Topic and speakers	Session format
8:15 am – 8:50 am (35 mins)	<b>Check In</b>	
8:50 am – 9:00 am (10 mins)	<b>Welcome and Day 2 Introductory Remarks</b> - Allison Costello, Director, Integrated Care Branch	
9:00 am – 9:10 am (10 mins)	<b>Associate Minister's Remarks</b> - Hon. Michael Tibollo, Associate Minister, Mental Health and Addictions	
9:10 am – 9:40 am (30 mins)	<b>Introduction: Year 1 Priority Populations and Four Key Steps in Population Health Management</b> - John Lavis and Heather Bullock, RISE   McMaster Health Forum - Rob Reid, RISE   Institute for Better Health	<ul style="list-style-type: none"> <li>- Overview of rapid learning and improvement, year 1 priority populations, and day 2 objectives (John; 3 min)</li> <li>- Key concepts for population-health management for year 1 priority populations (Rob; 25 min)</li> <li>- Learning stations and available resources (Heather; 3 min), with the learning stations including: <ul style="list-style-type: none"> <li>1) Segmenting your population into groups with shared needs and access barriers</li> <li>2) Co-designing care pathways and in-reach and out-reach services for each group</li> <li>3) Implementing pathways/services in a way that reaches and is appropriate to each group</li> <li>4) Monitoring implementation and evaluating impact</li> </ul> </li> </ul>
9:40 am – 10:00 am (20 mins)	<b>Break</b>	(population-focused leads and resource people move to their first allocated station)
10:00 am – 10:45 am (45 mins)	<b>Rotation 1</b> - RISE and its distributed network of resource people	<ul style="list-style-type: none"> <li>Station 1: People at the end of life and/or needing palliative care</li> <li>Station 2: Older adults with greater needs</li> <li>Station 3: People with chronic conditions</li> <li>Station 4: People with mental health and addictions issues</li> </ul>
10:45 am – 11:00 am (15 mins)	<b>Break</b>	(population-focused leads and resource people move to their next allocated station)
11:00 am – 11:45 am (45 mins)	<b>Rotation 2-</b> RISE and its distributed network of resource people	<ul style="list-style-type: none"> <li>Station 1: People with mental health and addictions issues</li> <li>Station 2: People at the end of life and/or needing palliative care</li> <li>Station 3: Older adults with greater needs</li> <li>Station 4: People with chronic conditions</li> </ul>
11:45 am – 12:45 pm (1 hr)	<b>Lunch</b>	(population-focused leads and resource people move to their next allocated station)
12:45 pm – 1:30 pm (45 mins)	<b>Rotation 3</b> - RISE and its distributed network of resource people	<ul style="list-style-type: none"> <li>Station 1: People with chronic conditions</li> <li>Station 2: People with mental health and addictions issues</li> <li>Station 3: People at the end of life and/or needing palliative care</li> <li>Station 4: Older adults with greater needs</li> </ul>
1:30 pm – 1:45 pm (15 mins)	<b>Break</b>	(population-focused leads and resource people move to their next allocated station)

1:45 pm – 2:30 pm (45 mins)	<b>Rotation 4</b> - RISE and its distributed network of resource people	Station 1: Older adults with greater needs Station 2: People with chronic conditions Station 3: People with mental health and addictions issues Station 4: People at the end of life and/or needing palliative care
2:30 pm – 2:50 pm (20 mins)	<b>Break</b>	(population-focused leads return to their OHT group)
2:50 pm – 3:35 pm (45 mins)	<b>Consolidation Opportunity: Teams discuss synergies in approaches to and next steps for population-health management across their priority populations</b> - RISE and its distributed network of resource people	- OHTs discuss synergies in approaches to and next steps for population-health management across your priority populations - OHTs identify at least three actions that they can now take  Note that OHTs will be asked to raise their hand if they'd like speak to any resource people (population-health management resource people or population-focused resource people) or have any questions - a RISE staff person will come over to find out what they need and may then approach individual resource people
3:35 pm – 4:20 pm (45 mins)	<b>Feedback, Discussion, and Next Steps</b> - Rob Reid, RISE   Institute for Better Health - John Lavis, RISE   McMaster Health Forum - Heather Bullock, RISE   McMaster Health Forum	- Rob to share specific reflections on how population-health management thinking informed the station where he worked with OHTs 15 min - John and Heather to recap the day's objectives and available resources, encourage attendees to complete the evaluation of day 2, identify next steps for OHTs, RISE and the OHT Central Program of Supports, and invite questions and comments 30 min
4:20 pm – 4:30 pm (10 mins)	<b>Closing Remarks</b> - Allison Costello, Director, ICB	